The Zambrano family lived in an apartment with rats, cockroaches, leaky plumbing, no heat, and only intermittent water and electricity. Once while cooking dinner for her three children, Ms. Zambrano heard a loud creak above her; she moved out of the way just before her kitchen ceiling caved in.

Ms. Zambrano came to Inner City Law Center for help in fighting an illegal eviction. ICLC encouraged Ms. Zambrano to demand more than just avoiding eviction. Eventually she became a lead tenant in a large lawsuit against the building’s owner - a notorious slumlord. ICLC settled the case for millions of dollars. The Zambrano family received enough compensation to move to a safe, well-maintained building. ICLC now represents 57 other tenants from another building in a fight against the same slum owner.