Ms. Washington is a single mother with three children whose landlord had repeatedly ignored orders to make her apartment habitable. Her family lived amid leaking sinks, floors that had caved in, severe mold, cockroaches and unsafe electrical outlets. The housing department ordered that the building be put into the Rent Escrow Account Program (REAP) which allows rents to be deposited into escrow until the building is brought into compliance.

The landlord responded to the housing order by repeatedly trying to evict Ms. Washington for paying rent to the REAP program. ICLC intervened to stop each illegal eviction attempt. ICLC also placed mounting pressure on the landlord to make repairs. After ICLC sent a video crew to document the apartment’s unsafe conditions, the landlord finally completed all repairs. Ms. Washington and her children now live in a safe, healthy home without the constant fear of being put out on the streets.