

## Privacy Policy

Last modified: [August 13, 2018]

Inner City Law Center and Homeful.LA, an initiative of Inner City Law Center (together, “we”, “us”, or “our”), respect your (“you” or “your”) privacy and are committed to protecting your privacy through our compliance with this policy (this “Policy”). This Policy is incorporated into and governed by our Terms of Service [<http://www.innercitylaw.org/wp-content/uploads/2018/08/Homeful-LA-Website-Terms.pdf>] (the “Agreement”). Capitalized terms not defined in this Policy have the meanings provided in the Agreement.

This Policy describes the types of information we may collect from you or that you may provide when you visit our Website and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This Policy applies to information we collect on our Website (including in electronic communications between you and our Website). It does not apply to information collected by: (a) us offline or through any other means, including on any other website operated by us or any third party, including our affiliates; or (b) any third party, including our affiliates (including through any application or content that may link to or be accessible from our Website).

Please read our Policy carefully to understand our policies and practices regarding your information and how we will treat it. By accessing or using this Website, you agree to this privacy policy.

1. **Children Under the Age of 13.** Our Website is not intended for children under 13 years of age. If you are under 13, do not use or provide any information on our Website. We do not knowingly collect Personal Information (as defined below) from children under 13. If we learn we have collected or received Personal Information from a child under 13, we will delete that information.
2. **Changes to our Policy.** We may revise and update the terms of this Policy from time to time in our sole discretion. All changes are effective immediately when we post them. Your continued use of our Website following the posting of revisions to this Policy means that you accept and agree to the changes.
3. **Information We Collect About You.** We may collect several types of information from and about users of our Website, including information:
  - a. By which you may be personally identified, such as name, postal address, e-mail address, telephone number, payment card information, or any other identifier by which you may be contacted online or offline (collectively, “Personal Information”).
  - b. That is about you but individually does not identify you, such as details of your visits to our Website, including traffic data, location data, logs, and other communication data and the resources that you access and use on our Website.
  - c. About your internet connection and the equipment you use to access our Website, including your IP address, operating system, and browser type.
4. **How We Collect Information About You.** We may collect information:
  - a. Directly from you when you provide it to us, such as through filling in forms on our Website, registering for an account on our Website, or by contacting us.
  - b. Automatically as you navigate through the site, including through the use of third-party tools such as Google Analytics. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.

The technologies we use for this automatic data collection may include:

- i. Cookies: small files placed on the hard drive of your computer.
- ii. Flash cookies: local stored objects to collect and store information about your preferences and navigation to, from, and on our Website.
- iii. Web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs): small electronic files that permit us, for example, to count users who have visited webpages and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

We do not collect Personal Information automatically, but we may tie this information to Personal Information about you that we collect from other sources or you provide to us.

5. **Third-Party Information Collection.** Some content or applications on our Website may be served by third-parties. These third parties may collect information about you, including Personal Information or usage data, when you use our Website. We do not control these third parties' tracking technologies or how they may be used.

6. **How We Use and Share Your Information.**

- a. We may disclose aggregated information about our users without restriction.
- b. Without limiting the generality of Section 6(a), we may use information that we collect about you or that you provide to us (including any Personal Information) and share such information with third parties:
  - i. To provide our Website to you, including sending you our newsletter and allowing you to make donations or sign up for volunteer activities.
  - ii. To carry out our obligations and enforce our rights arising from any contracts entered into between you and us.
  - iii. To comply with any court order, law, or legal process, including, to respond to any government or regulatory request.
  - iv. To respond to suspected illegal or prohibited activity in a way we believe is necessary or appropriate.
  - v. To fulfill any other purpose for which you provide it or in any other way we may describe when you provide the information.

7. **Do-Not-Track Signals.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. Our Website will respond if you disable or refuse cookies, however please note that some parts of our Website may then be inaccessible or not function properly.

8. **Accessing and Correcting Your Information.** You can review and change your Personal Information by logging into our Website and visiting your account profile page. You may also contact us through <https://homeful.la/contact-us/> to request access to, correct or delete any Personal Information that you have provided to us.

9. **Data Security.** We have implemented measures designed to secure your Personal Information from accidental loss and from unauthorized access, use, alteration, and disclosure. Unfortunately, the

transmission of information via the internet is not completely secure. Although we do our best to protect your Personal Information, we cannot guarantee the security of your Personal Information transmitted to our Website. The safety and security of your information also depends on you. We urge you to be careful about how you share and protect your information, including on your own devices. Any transmission of personal information is at your own risk.

**10. Contact Information.** To ask questions or comment about this Policy and our privacy practices, contact us through <https://homeful.la/contact-us/>.