INNER
CITY

LAW

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Rosario's apartment found broken doors, no heat and extensive mold. When the landlord was ordered to correct the problems, he wrongly assumed Ms. Rosario had triggered the inspection by complaining and he began to harass and intimidate her and her three children. When he tried to evict her, she sought help from Inner City Law Center.

ICLC advocates contacted the landlord and stopped the illegal eviction, but the owner continued to harass the family. ICLC fought on her behalf; documenting on-going harassment and helping Ms. Rosario file a Housing Department complaint. Eventually, the landlord paid Ms. Rosario \$772 in back rent and stopped harassing her. Today, Ms. Rosario pays a reduced rent, finds that requested repairs are made quickly, and enjoys a working relationship with her landlord.